

OPEN MEETING**REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION
SECURITY AND COMMUNITY ACCESS COMMITTEE**

**Monday, August 26, 2019 – 1:30 p.m.
Laguna Woods Village Community Center Board Room
24351 El Toro Road**

AGENDA

- | | |
|--|--------------|
| 1. Call to Order | Don Tibbetts |
| 2. Acknowledgment of Media | Don Tibbetts |
| 3. Approval of the Agenda | Don Tibbetts |
| 4. Approval of Meeting Report | Don Tibbetts |
| 5. Chair's Remarks | Don Tibbetts |
| 6. Member Comments (Items Not on the Agenda) | Don Tibbetts |

Reports:

- | | |
|--|---------|
| 7. Gate Access Update | Tim Moy |
| 8. Disaster Preparedness Task Force Report | Tim Moy |
| 9. RV Update | Tim Moy |
| 10. Noteworthy Incidents | Tim Moy |
| 11. Security Statistics | Tim Moy |

Items for Discussion and Consideration:

- | | |
|---------------------------|---------|
| 12. Gate Arms for Gate 11 | Tim Moy |
| 13. Horse Trailer Storage | Tim Moy |

Items for Future Agendas:

- | | |
|----------------------|--|
| 14. To be determined | |
|----------------------|--|

Concluding Business:

- | | |
|--|--|
| 15. Committee Member Comments | |
| 16. Date of Next Meeting – October 28, 2019 at 1:30 p.m. | |
| 17. Adjournment | |

Don Tibbetts, Chair
Tim Moy, Staff Officer
Telephone: 268-2356



REPORT OF THE REGULAR MEETING OF THE
GOLDEN RAIN FOUNDATION OF LAGUNA WOODS
SECURITY AND COMMUNITY ACCESS COMMITTEE

The Regular Meeting of the Security and Community Access Committee was held on Monday, June 24, 2019 at 1:30 p.m. 24351 El Toro Road, Laguna Woods, California.

MEMBERS PRESENT: Don Tibbetts – Chair, Pat English, Ray Gros, Elsie Addington, Cash Achrekar, Steve Parsons, Annie McCary, and John Dalis

MEMBERS ABSENT: None

ADVISORS PRESENT: Larry Cunningham and Frank Tybor

ADVISORS ABSENT: None

OTHERS PRESENT: Beth Perak, Diane Phelps, Annette Sabol Soule, and Bert Moldow

STAFF PRESENT: Tim Moy and Debbie Ballesteros

CALL TO ORDER

Don Tibbetts, Chair, called the meeting to order at 1:32 p.m.

ACKNOWLEDGEMENT OF PRESS

The Media was not present.

APPROVAL OF AGENDA

By way of consensus, the Committee approved the agenda as presented.

APPROVAL OF MEETING REPORT

By way of consensus, the Committee approved the April 22, 2018 meeting report as presented.

CHAIRMAN'S REMARKS

Chair Tibbetts explained that there was nothing to report since things are running smoothly as usual. He stated that the Gates are on schedule and are doing their job of slowing down the gate runners.

MEMBER COMMENTS ON NON-AGENDA ITEMS

Roberta Berk (933-B) asked about Gate 4 wanting to know what the plan is for Gate Access.

Diane Phelps (5587-A) wants to know about an electric scooter not being allowed to park in the golf cart parking area for the Pickleball court. She also had a question about a commercial truck.

Nancy Deming (29-E) wanted to know the status of the Calle Aragon traffic study regarding the speeding.

RESPONSE TO MEMBER COMMENTS

Tim Moy, Chief of Security, responded to Ms. Berk and explained that Gate 4 is an exit only gate. It would not be safe to allow golf carts a lane to enter. However, Chief Moy is going to speak to the Maintenance Division to determine the width of the roadway and if there are any other options available.

Chief Moy responded to Ms. Phelps and stated that he would look into both her questions.

Chief Moy responded to Ms. Deming and explained to her that due to the Gate 1 closure, the decision was made to postpone the study until it reopened. The traffic calming project on Calle Aragon is now underway.

REPORTS

Gate Access Update

Chief Moy updated the Committee on the Gate Access Project. He stated that Gates 1 and 9 have re-opened. He explained that since Gate 1 has a short driveway, an RFID reader has been installed on both lanes (guests and resident) to help with the traffic flow.

Chief Moy informed the Committee that Gates 4, 10, and 14 were beginning construction today. He also stated that Security will keep a close eye on Gate 14 since the gate is the only entrance and exit for that area.

Chief Moy updated the Committee on Gate 3's third lane, which can also be a Resident lane. He asked the United Directors to encourage the Residents to use the third lane at Gate 3 so that the traffic does not build up.

Disaster Preparedness Task Force Report

Chief Moy informed the Committee that on June 5th, there were about 50 people that attended a CPR /AED training free of charge. He stated that this has been the biggest class to date and that Residents are getting more involved.

Chief Moy mentioned that the next Good Neighbor Captain Training will be on Saturday, July 13th at 10:00 a.m. at the Performing Arts Center, Dining Room 1.

Chief Moy explained that at the last Disaster Preparedness Task Force meeting, the Task Force decided to look into buying Meals Ready to Eat (MRE's) to sell at the store.

RV Update

Chief Moy stated that there are RV spaces available for Residents. He explained that there is not much to report as all has been running smoothly.

Noteworthy Incidents

Chief Moy explained that with the new gate arms, there are not as many gate runners as before. However, there are still transients that occasionally trespass into the Community.

Chief Moy informed the Committee that on June 4th, Security Patrol Officer, Iman Movassaghi, found a male subject hiding behind a mailroom. Officer Movassaghi alerted Dispatch and requested a backup unit to assist. The subject was uncooperative and Officer Movassaghi used his command presence and a professional demeanor to keep the subject calm and compliant. The Orange County Sheriff's Department responded and arrested the subject for trespassing, possession of a controlled substance, and providing false information to a Law Enforcement Officer.

Chief Moy stated that there is a dedicated Commendation Wall inside the Security Office which has a picture of each Officer that receives a commendation. The goal is to completely cover the wall with well-deserved commendations.

Security Statistics

Chief Moy reported on the statistics for the Security Department that includes foot patrols, notice of violations, crimes, traffic collisions, RV lots, Social Services and the Compliance Division. Reports are attached to the official minutes of this meeting.

Chief Moy went over the Notice of Violations stats and explained that the increase of OPP and decals is due to the fact that the night crew has been very active through their patrol and by walking the cul-de-sacs.

Chief Moy explained that summer is coming so the amount of petty thefts will most likely increase. He reiterated that Residents should remember to "Hide it, Lock it, or Lose it".

ITEMS FOR DISCUSSION AND CONSIDERATION

Nuisance and Harassment Policy

Chief Moy presented the Nuisance and Harassment Policy. The Committee commented and asked questions.

Director Parsons made a motion to approve the Nuisance and Harassment Policy. Director Achrekar seconded the motion.

By unanimous vote, the motion carried

Locks for Coin Boxes

Chief Moy presented Locks for Coin Boxes. He explained that there are 175 Laundry Rooms are in United Mutual. He informed the Committee that around the Aliso Creek area, someone is breaking into the coin boxes. Chief Moy stated that a recommendation has been made to United Mutual to invest in security coin guards which are a cover that conceals the coin box lock. He also stated that this recommendation will also be presented to Third Mutual.

Surveillance Cameras

Chief Moy presented on Surveillance Cameras. He explained that the Community is not equipped with Wi-Fi so it is difficult to put cameras up as most camera systems require Wi-Fi to connect. For right now, non-Wi-Fi cameras are being used and placed in different areas of the Community.

ITEMS FOR FUTURE AGENDAS

- To be determined

CONCLUDING BUSINESS

Committee Member Comments

Director Cunningham, Achrekar, and English commend Chief Moy for doing a great job with Security.

Director Addington stated that Dispatchers should have a distinguished shirt to stand out.

Director Parsons asked Chief Moy to look into the entrance to the Community from Gate 8. If the driver wants to turn left, that can potentially lead to accident as there is no stop sign anywhere close by.

DATE OF THE NEXT MEETING

The next meeting is scheduled for Monday, August 26, 2019, at 1:30 p.m. in the Laguna Woods Village Community Center, Board Room.

ADJOURNMENT

There being no further business to come before the Committee, Chair Tibbetts adjourned the meeting at 3:04 p.m.



Don Tibbetts, Chair

SECTOR ORIENTED SECURITY

FOOT PATROLS 2017

	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	0	4	8	3	2	3	5	7	7	2	5	6	52	4.3
Hazards	19	54	65	60	46	49	48	84	34	31	46	32	568	47.3
Lights	103	158	63	50	63	52	37	63	48	64	69	116	886	73.8
Maintenance	20	17	16	11	28	24	18	15	20	18	22	11	220	18.3
Perm. Fence	8	12	14	21	26	22	5	6	2	11	8	3	138	11.5
Pests	0	0	0	1	1	0	0	1	3	4	2	0	12	1.0
Signs	6	4	12	6	5	2	5	0	2	2	5	2	51	4.3
Miscellaneous	40	33	59	58	119	50	121	95	83	107	131	152	1048	87.3
TOTAL	196	282	237	210	290	202	239	271	199	239	288	322	2975	

FOOT PATROLS 2018

	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	2	2	6	14	4	0	0	0	0	0	0	0	28	2.3
Hazards	19	26	19	60	60	73	58	67	57	44	30	101	614	51.2
Lights	100	42	67	92	40	24	23	31	16	24	13	20	492	41.0
Maintenance	3	7	8	19	11	6	21	24	10	8	10	10	137	11.4
Perm. Fence	2	6	1	8	13	4	0	6	2	4	4	0	50	4.2
Pests	0	1	0	0	0	1	3	0	0	2	2	0	9	0.8
Signs	3	1	0	1	1	0	0	1	2	1	1	1	12	1.0
Miscellaneous	146	33	79	208	75	146	171	212	79	191	148	94	1582	131.8
TOTAL	275	118	180	402	204	254	276	341	166	274	208	226	2924	

FOOT PATROLS 2019

	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0
Hazards	81	72	105	52	48	20	43	0	0	0	0	0	421	60.1
Lights	47	17	12	7	6	24	8	0	0	0	0	0	121	17.3
Maintenance	25	13	38	6	12	2	15	0	0	0	0	0	111	15.9
Perm. Fence	0	0	5	0	1	0	2	0	0	0	0	0	8	1.1
Pests	0	0	0	0	0	4	7	0	0	0	0	0	11	1.6
Signs	1	3	0	0	0	0	0	0	0	0	0	0	4	0.6
Miscellaneous	96	87	109	107	106	42	81	0	0	0	0	0	628	89.7
TOTAL	250	192	269	172	173	92	156	0	0	0	0	0	1304	

LEGEND

Fire Issues	--	Clutter, flammable liquids, electrical wiring, etc
Hazards	--	Raised and cracked walkways, steps and curbs, any potential tripping hazards or safety hazards
Lights	--	Non-functioning Laguna Woods Village exterior lights and non-functioning Edison street lights
Maintenance	--	Failing sprinkler systems, railings, landscaping issues (i.e.fallen branches, etc.) and other maintenance failures
Perimeter Fence	--	All perimeter walls and associated barbed wire failures
Pests	--	Rodent and insect infestations
Signs	--	Traffic sign, CDS signs, Manor number signs, and all other miscellaneous signs
Miscellaneous	--	All areas not specifically addressed in the above categories

Social Services - YTD 2017/2018/2019

CHIEF COMPLAINTS ON SECURITY REPORTS

2017

MONTH	Falls Inside	Falls Outside	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	Non-Medical	TOTAL	% of Total
Jan.	15	29	22	9	4	10	5	1	2	97	7.3%
Feb.	30	24	23	19	2	6	7	4	12	127	9.6%
March	35	23	29	13	1	5	8	0	7	121	9.1%
April	39	26	20	15	2	2	10	0	12	126	9.5%
May	30	17	27	15	1	5	7	1	11	114	8.6%
June	32	17	29	12	9	3	6	4	15	127	9.6%
July	30	22	15	17	2	5	6	2	16	115	8.7%
Aug.	30	27	22	14	3	5	2	4	11	118	8.9%
Sept.	19	22	17	7	1	2	6	1	12	87	6.6%
Oct.	36	28	16	11	2	8	6	0	4	111	8.4%
Nov.	19	16	25	8	3	3	11	0	9	94	7.1%
Dec.	25	16	20	5	5	3	9	0	8	91	6.9%
Total	340	267	265	145	35	57	83	17	119	1328	
% of Total	25.6%	20.1%	20.0%	10.9%	2.6%	4.3%	6.3%	1.3%	9.0%		

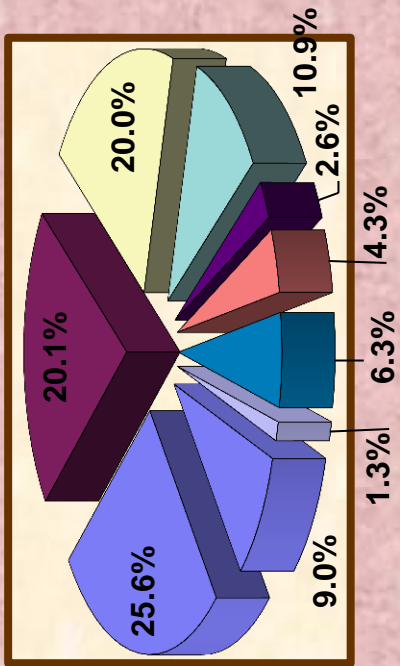
2018

MONTH	Falls Inside	Falls Outside	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	Non-Medical	TOTAL	% of Total
Jan.	32	19	24	13	2	5	10	1	14	120	7.8%
Feb.	24	21	26	7	3	6	8	2	8	105	6.8%
March	24	28	21	14	10	9	5	5	17	133	8.6%
April	31	19	18	24	0	4	11	2	29	138	8.9%
May	40	17	21	16	3	3	12	0	18	130	8.4%
June	46	29	26	15	3	8	10	2	15	154	9.9%
July	42	23	14	13	4	10	11	2	29	148	9.6%
Aug.	35	24	17	14	3	7	13	4	12	129	8.3%
Sept.	23	24	15	6	4	4	6	1	10	93	6.0%
Oct.	31	18	22	10	8	6	16	0	20	131	8.5%
Nov.	29	17	23	8	5	4	25	0	9	120	7.8%
Dec.	46	26	21	3	9	13	12	8	9	147	9.5%
Total	403	265	248	143	54	79	139	27	190	1548	
% of Total	26.0%	17.1%	16.0%	9.2%	3.5%	5.1%	9.0%	1.7%	12.3%		

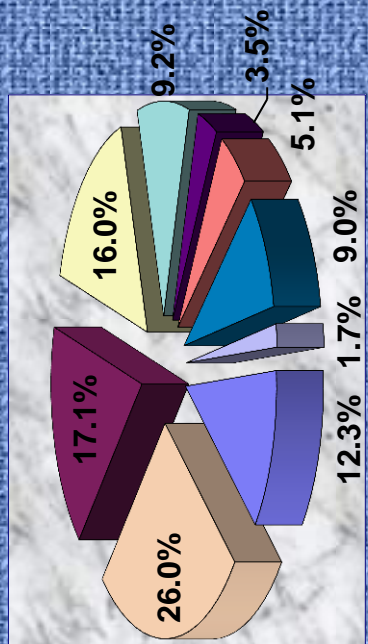
2019

MONTH	Falls Inside	Falls Outside	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	Non-Medical	TOTAL	% of Total
Jan.	41	20	21	11	1	6	10	3	11	124	12.8%
Feb.	39	23	14	6	12	3	13	0	19	129	13.3%
March	43	32	24	0	5	4	20	0	14	142	14.7%
April	49	19	20	9	6	9	24	3	20	159	16.4%
May	45	19	29	9	0	5	9	1	9	126	13.0%
June	30	23	23	10	4	5	14	5	18	132	13.6%
July	41	28	19	21	3	12	11	0	21	156	16.1%
Aug.										0	0.0%
Sept.										0	0.0%
Oct.										0	0.0%
Nov.										0	0.0%
Dec.										0	0.0%
Total	288	164	150	66	31	44	101	12	112	968	
% of Total	29.8%	16.9%	15.5%	6.8%	3.2%	4.5%	10.4%	1.2%	11.6%		

SOCIAL SERVICES - 2017
CHIEF COMPLAINTS FROM SECURITY REPORTS

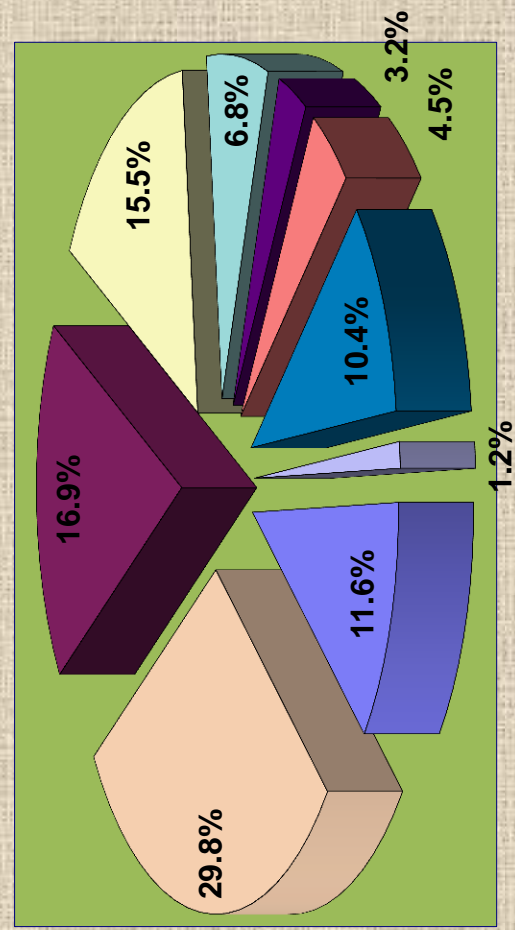


SOCIAL SERVICES - 2018
CHIEF COMPLAINTS FROM SECURITY REPORTS



- ☐ Falls Inside
- ☐ Falls Outside
- ☐ Death
- ☐ Neighbor Dispute
- ☐ Sheriff Matter
- ☐ Safety Issues
- ☐ Confusion
- ☐ Medical

SOCIAL SERVICES - 2019
CHIEF COMPLAINTS FROM SECURITY REPORTS



NOTICE OF VIOLATIONS

JULY 2019

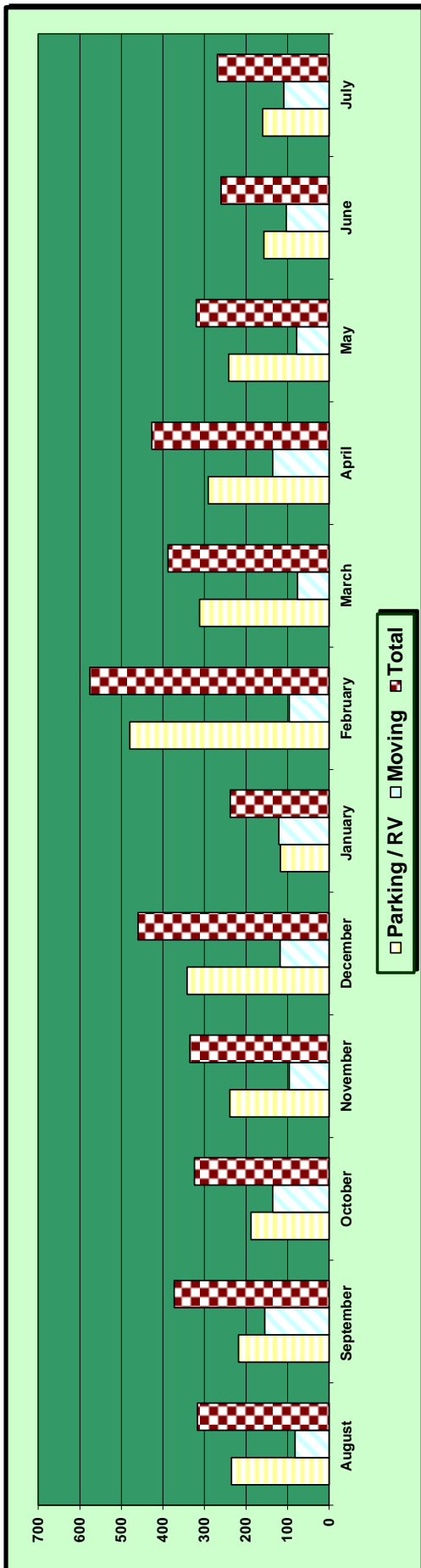
VIOLATIONS	Gates 1,2,3,4			Gates 5,6			Gates 7,8,9,10			Gate 14			Gate 11			GRF			TOTALS		
	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019
601	122	22	110	2	0	25	164	26	229	0	0	0	0	0	0	0	0	0	288	48	364
602	11	2	9	0	0	0	70	9	65	0	0	0	0	0	0	0	0	0	81	11	74
610	72	4	60	50	7	44	149	28	153	9	0	4	0	0	0	1	0	0	281	39	261
660	20	2	10	1	0	1	19	8	33	0	0	0	0	0	0	0	0	0	40	10	44
UNLICENSED DRIV.	2	1	5	1	0	0	1	0	1	0	0	0	0	0	0	0	0	1	4	1	7
ALL OTHER MOVING*	116	6	85	78	3	63	92	1	28	23	1	3	0	0	0	3	0	1	312	11	180
700	1	0	56	3	1	3	1	0	6	1	0	0	0	0	0	0	0	0	6	1	65
LIMITED PARKING	161	7	125	96	7	126	97	8	103	20	0	9	2	0	2	0	0	0	376	22	365
725	142	48	400	59	22	289	95	24	216	26	0	32	0	0	5	0	0	0	322	94	942
EXPIRED REG	8	0	9	3	0	0	6	0	5	0	0	0	0	0	0	2	0	3	19	0	17
727	87	14	188	67	9	122	30	8	97	9	0	8	1	0	0	4	0	1	198	31	416
NO DECAL/OPP	0	0	0	13	0	3	1	0	0	0	0	0	0	0	0	2	1	3	16	1	6
811	742	106	1057	373	49	676	725	112	936	88	1	56	3	0	7	12	1	9	1943	269	2741
HANDICAPPED																					
ALL OTHER PARKING**																					
RV VIOLATIONS***																					
TOTALS	742	106	1057	373	49	676	725	112	936	88	1	56	3	0	7	12	1	9	1943	269	2741

* All other moving violations include S-Codes: 600, 620, 630, 640, 650, 680, 690, 691 and 695

** All other parking violations include S-Codes: 0010, 721, 722, 723, 724, 726, 730 and 800

*** Recreational Vehicle (RV) violations include S-Codes: 820, 830, 840, 850, 860 and 870

NOTICE OF VIOLATIONS
Twelve Month Rolling Trend Report



Violation	August	September	October	November	December	January	February	March	April	May	June	July	Mth. Ave.
601	20	50	64	48	54	60	51	30	66	38	39	48	47.3
602	1	2	4	8	10	15	15	7	7	3	10	11	7.2
610	55	92	60	26	37	42	37	35	47	32	47	39	45.8
660	6	8	7	13	17	4	6	6	4	4	6	10	7.6
All Other	0	3	1	1	3	0	1	0	0	1	1	1	1.0
Sub-total	82	155	136	96	118	121	96	76	136	78	103	109	108.8
700	19	23	43	40	23	3	31	34	38	19	18	11	25.2
720	5	9	0	1	4	1	53	7	7	0	0	1	7.1
725	59	74	55	69	116	64	65	74	56	22	22	22	60.5
727	94	67	35	92	131	14	247	104	108	112	91	94	99.1
811	2	0	1	4	2	3	5	2	2	5	0	0	2.2
All Other	52	40	54	32	65	28	77	89	81	59	24	31	52.7
RV Lot	4	5	0	1	1	4	2	2	0	0	0	1	1.8
Sub-total	235	218	188	239	342	117	480	312	291	242	157	160	248.4
Total	317	373	324	335	460	238	576	388	427	320	260	269	357

Moving Violation & Parking Codes	601	Speed +11-15 MPH	700	No Parking	RV Lot	Hazardous Material, Wheel Block, Jack Support (R&R Section "W" Violation), Maintenance or Repair, Miscellaneous (Minor), Miscellaneous (Major)	
	602	Speed 16 MPH+	720	Limited Parking			
	610	Stop Sign	725	Expired Registration			
	660	Unlicensed Driver	727	No Decal / OPP			
			811	Handicapped			
			All Other				Abandoned Vehicle; RV over 6hr; Advertising; Storage; Parked sidewalk; Block Sidewalk; Fire Hydrant; All Other
	All Other	Speeding + 6-10 MPH; Right of Way; Turn Signal; Left of Center; Hit & Run; Reckless; Headlight; Bicycle on Sidewalk					

August 2018 - July 2019

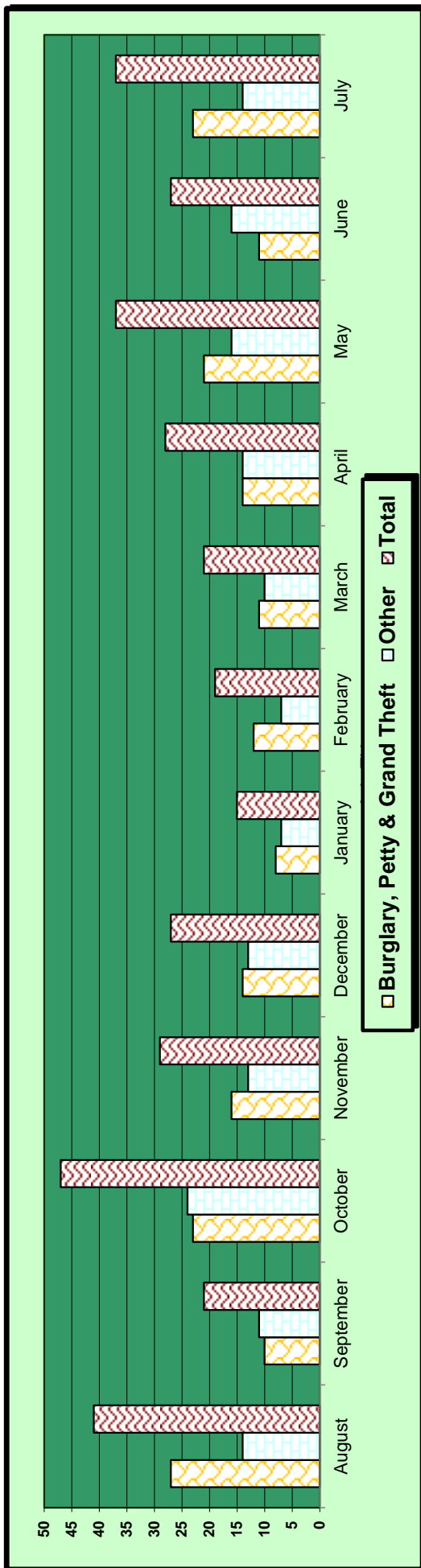
CRIMES REPORT

JULY 2019

	GATE 1,2,3,4			GATE 5,6			GATE 7,8,9,10			GATE 14			GATE 11			GRF			TOTALS		
	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019
VIOLATIONS																					
70 BURGLARY AUTO	1	0	2	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	3	0	2
90 BURGLARY RESIDENCE	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0
150 DISTURBANCE	21	3	12	5	2	11	4	2	8	2	0	1	0	0	1	7	1	6	39	8	39
260 FRAUD	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
370 MALICIOUS MISCHIEF	15	1	15	11	1	8	3	0	3	0	0	0	1	0	1	5	1	3	35	3	30
500 GRAND THEFT	6	1	3	7	0	0	2	0	0	0	0	0	0	0	0	0	0	2	15	1	5
505 AUTO THEFT	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
510 PETTY THEFT	59	12	41	23	5	25	12	3	15	4	1	2	0	0	0	8	1	9	106	22	92
520 TRESPASSING	5	0	6	2	2	4	0	1	1	0	0	0	0	0	1	1	0	2	8	3	14
TOTALS	109	17	79	50	10	49	22	6	27	6	1	3	1	0	3	21	3	22	209	37	183

CRIMES REPORT

Twelve Month Rolling Trend Report



CODE	August	September	October	November	December	January	February	March	April	May	June	July	Mth. Ave.
70	0	1	1	1	0	0	2	0	0	0	0	0	0.4
90	1	0	1	0	0	0	0	0	0	0	0	0	0.2
500	1	0	6	2	2	0	1	0	0	1	2	1	1.3
505	1	0	1	1	0	0	1	0	0	0	0	0	0.3
510	24	9	14	12	12	8	8	11	14	20	9	22	13.6
Sub-total	27	10	23	16	14	8	12	11	14	21	11	23	15.8
150	6	4	14	8	5	3	2	6	8	4	8	8	6.3
260	0	0	0	0	0	0	0	0	0	0	0	0	0.0
370	4	5	9	2	5	3	3	3	2	10	6	3	4.6
520	4	2	1	3	3	1	2	1	4	2	2	3	2.3
Sub-Total	14	11	24	13	13	7	7	10	14	16	16	14	13.3
Total	41	21	47	29	27	15	19	21	28	37	27	37	29.1

70	Burglary (auto)	505	Auto Theft	260	Fraud
90	Burglary (residence)	510	Petty Theft	370	Malicious Mischief
500	Grand Theft	150	Disturbance	520	Trespassing

August 2018 - July 2019

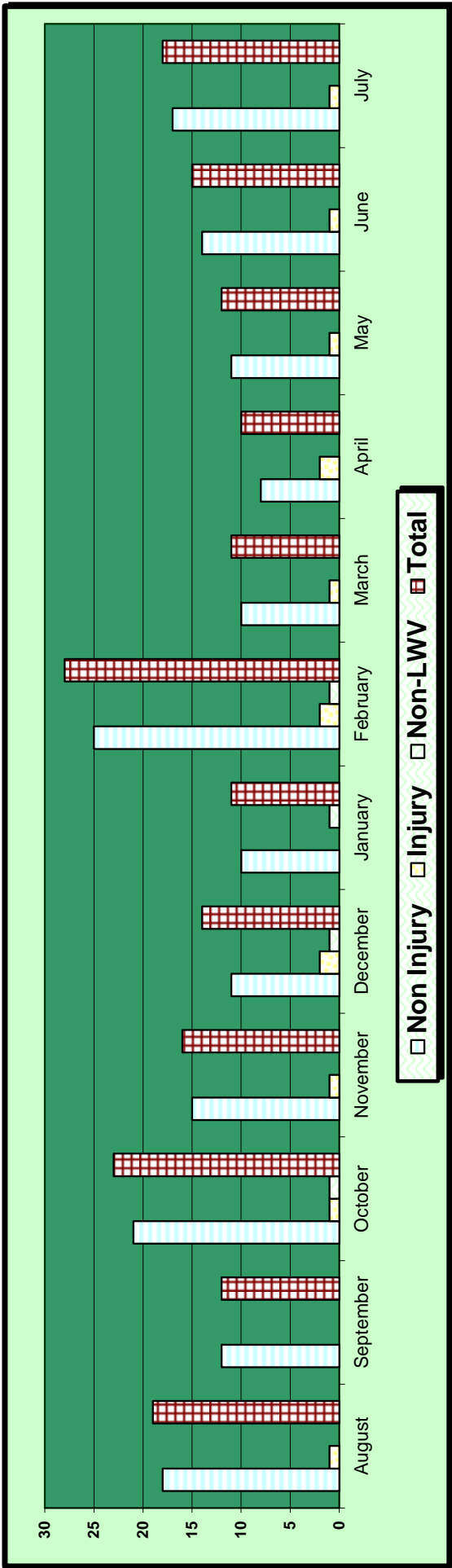
TRAFFIC COLLISIONS

JULY 2019

	GATE 1,2,3,4			GATE 5,6			GATE 7,8,9,10			GATE 14			GATE 11			GRF			TOTALS		
	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019	YTD 2018	JUL	YTD 2019
VIOLATIONS																					
650 HIT AND RUN	5	5	12	7	2	3	1	1	2	0	0	1	0	0	0	5	0	0	18	8	18
1000 NON-INJURY	19	4	30	17	3	19	16	1	9	1	0	1	3	0	0	13	1	18	69	9	77
1010 INJURY	4	0	3	1	0	1	4	0	3	0	0	0	0	0	0	0	1	1	9	1	8
1020 FATALITY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1050 COLLISION OUTSIDE LWV	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	2	1	0	2
TOTALS	28	9	45	25	5	23	21	2	14	1	0	2	3	0	0	19	2	21	97	18	105

TRAFFIC COLLISIONS

Twelve Month Rolling Trend Report



CODE	August	September	October	November	December	January	February	March	April	May	June	July	Mth. Ave.
650	2	0	0	1	1	1	2	2	0	3	2	8	2.0
1000	16	12	21	10	10	9	23	8	8	8	12	9	12.3
Sub-total	18	12	21	15	11	10	25	10	8	11	14	17	14.3
1010	1	0	1	2	2	0	2	1	2	1	1	1	1.1
1020	0	0	0	0	0	0	0	0	0	0	0	0	0.0
Sub-Total	1	0	1	2	2	0	2	1	2	1	1	1	1.1
1050	0	0	1	1	1	1	1	0	0	0	0	0	0.3
Sub-Total	0	0	1	1	1	1	1	0	0	0	0	0	0.3
Total	19	12	23	16	14	11	28	11	10	12	15	18	15.8

650	Hit & Run Accident	1020	Fatality Accident
1000	Non-Injury Accident	1050	Outside Collision
1010	Injury Accident		

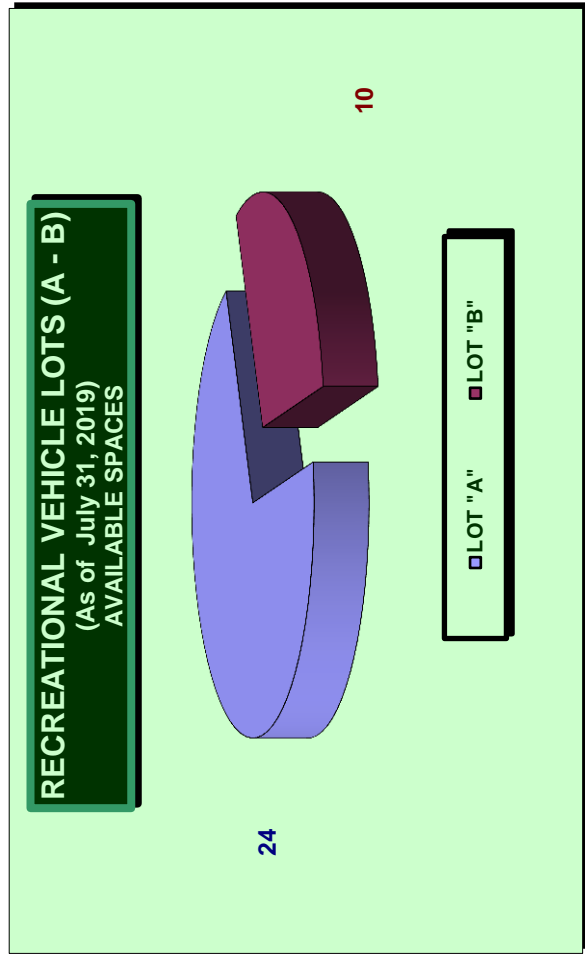
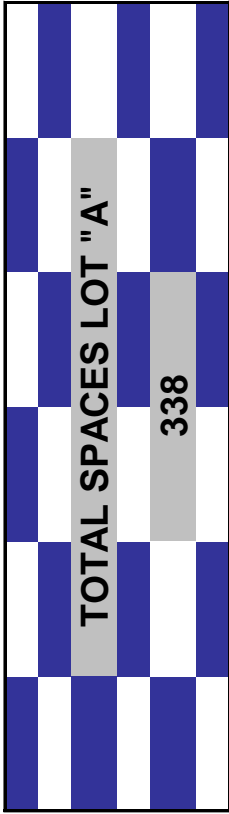
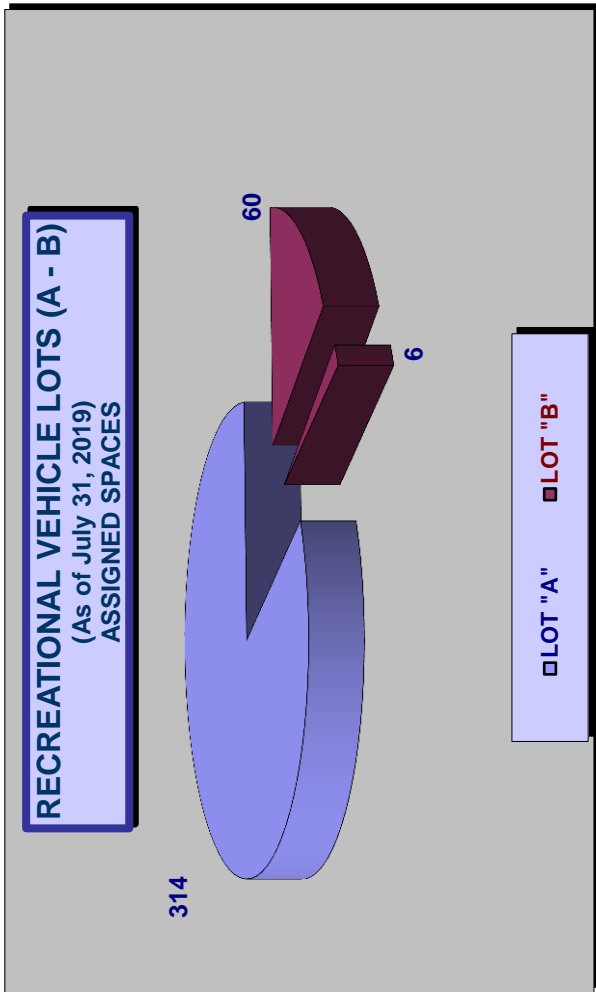
RECREATIONAL VEHICLE LOTS (A - B)

7/31/2019

SPACE AND VACANCIES			
	LOT "A"		LOT "B"
TOTAL SPACES	338		76
ASSIGNED RV SPACES	314		60
COMMERCIAL VEHICLES			6
VACANCIES	24		10

WAITING LIST			
SPACE SIZE	NUMBER	SPACE SIZE	NUMBER
13 Feet		26 Feet	
14 Feet		27 Feet	
15 Feet		28 Feet	
16 Feet		30 Feet	
17 Feet		31 Feet	
18 Feet		32 Feet	
19 Feet		33 Feet	
20 Feet		34 Feet	
22 Feet		35 Feet	
23 Feet		36 Feet	
24 Feet		38 Feet	
25 Feet		40 Feet	
26 Feet		45 Feet	
	0		0
TOTAL			0

SPACES AVAILABLE			
LOT "A"		LOT "B"	
SPACE SIZE	NUMBER	SPACE SIZE	NUMBER
12 Feet	1	12 Feet	
16 Feet	1	13 Feet	
17 Feet	3	14 Feet	
18 Feet	2	16 Feet	
19 Feet		17 Feet	
20 Feet	1	18 Feet	
21 Feet		19 Feet	
22 Feet	1	20 Feet	
23 Feet		21 Feet	
24 Feet		22 Feet	
25 Feet	2	23 Feet	1
25.5 Feet	1	24 Feet	
26 Feet	1	25 Feet	
28 Feet		26 Feet	5
29 Feet		27 Feet	
30 Feet		28 Feet	
30.5 Feet	2	29 Feet	
31 Feet	8	30 Feet	
32 Feet	1	31 Feet	
33 Feet		32 Feet	1
34 Feet		33 Feet	2
35 Feet		34 Feet	
36 Feet		37 Feet	1
37 Feet		40 Feet	
38 Feet		41 Feet	
39 Feet		48 Feet	
45 Feet		49 Feet	
49 Feet		57 Feet	
24		10	



Compliance Division

	May	Jun	Jul
Starting Number:	879	824	713
New:	321	234	194
Resolved:	376	345	180
Ending Number:	824	713	727

Allegations:

Abandoned Vehicle:	34	26	19
Alteration Maintenance:	10	11	21
Animal Nuisance:	40	38	54
Balcony Clutter:	26	22	22
Breezeway Clutter:	48	33	31
Caregiver Policy:	22	17	13
Carport Clutter:	87	65	43
Common Area Clutter:	53	52	56
Delinquencies:	54	50	39
Equestrian Center:	0	0	0
Estate Sales:	0	0	1
Events:	0	0	0
Garden Center Violations:	32	2	0
Gate Clearance:	4	3	3
Golf Course Violation:	0	0	0
Illegal Business:	0	3	3
Illegal Occupancy:	88	75	62
Interior Clutter:	7	9	14
Landscape:	13	19	28
Maintenance:	15	11	3
Non-Payment of Fines:	63	66	83
Nuisance:	49	77	83
Other:	0	0	1
Patio Clutter:	43	39	17
Real Estate Signage:	0	16	53
Recreation Policy:	16	0	0
RV Violation:	1	0	0
Short Term Rentals:	2	4	3
Smoking Policy:	9	10	9
Traffic Rules:	13	13	16
Unauthorized Alteration:	67	48	44
Vehicle Oil:	8	4	6

STAFF REPORT

DATE: August 26, 2019
FOR: Security and Community Access Committee
SUBJECT: Gate 11 Renovations

RECOMMENDATION

Authorize Gate 11 to be added to the current scope of work for the Gatehouse Renovation Project and a supplemental appropriation in the amount of \$110,000 from the Facilities Fund for Gate 11 Renovations and \$80,000 from the Equipment Fund for Gate Access System Technology for the total of \$190,000.

BACKGROUND

In 2011 and 2012, the Board approved a consultant to investigate available technologies, methods, and make specific recommendations for upgrades to the Community's access control system (Resolution 90-11-150 and 90-12-95). As a result of the study, in 2014, the Board approved a full gate system as a pilot program at Gates 5 and 6 which included using a single visitor management and access control system database utilizing vehicle radio frequency identification (RFID) tags and license plate recognition (LPR) for automated entrances (Resolution 90-14-59 and 90-16-53). The project was completed in December 2016.

The pilot program was a success and in 2017, the Board approved funding, as part of the Capital Reserve Expenditures Plan for 2018, for a renovation program and new Gate Access System Technology for Gates 1, 2, 3, 4, 7, 8, 9, and 14 (Resolution 90-17-30 and 90-18-24). In 2018, the Board authorized and approved the addition of Gate 10 to the Gatehouse Renovation Project (Resolution 90-18-40). As of writing of this Staff report, all gates have been completed except Gate 4 and it is expected to open on August 19, 2019.

It is important to note that Gates 12 and 16 are not part of the Gatehouse Renovation Project as they are non-residential gates and only allow access to the golf courses, driving range, putting greens, pro shop, Village Greens, 19 Restaurant, and Clubhouse 7. Gate 12 is monitored by a Gate Ambassador from 5:00 am to 11:00 pm and both gates are locked afterhours. Likewise, Gates 12 and 16 experience a high volume of visitors for events and would cause traffic back up if gates are installed.

DISCUSSION

At this time, the Security Department recommends the implementation of Gate Access Technology at Gate 11 to fully secure the housing Community. The new Gate Access System Technology will require underground power and camera cabling to communicate with the gatehouse and Security Staff. This will allow Staff to manage and deter illegal occupancy by tracking guests, non-resident owners and annual pass holders and the number of times they are gaining access to the Community.

The full gate system includes the following components:

1. Gate barrier arms;

2. A single visitor management and access control system database;
3. An administrative software database (DwellingLIVE);
4. Utilization of vehicle RFID's; and
5. License plate recognition (LPR) cameras and PlateSmart technology.

Securing the perimeter of the Community is one of the core benefits of the gate access system. The gate barriers arms have and will continue to provide the following security measures and efficiencies:

1. Serve as a visual and physical deterrent to anyone who may want to enter the Community without proper authorization. With the arms in place, there is no such thing as "gate runners" or guests who do not check in first with a Gate Ambassador.
2. Only drivers that have registered vehicles and receive a RFID are capable of using the resident lanes. Drivers can no longer pass through the resident lanes and hold up some type of pass or their ID card. Random check points have revealed drivers using expired passes, decals, and ID cards to gain access into the Village. That is why it is imperative that anyone without an RFID must go through the guest lane, even if they are a resident, to be checked by Staff from the Security Department.
3. DwellingLIVE passes result in increased security and tracking of visitors; only drivers with proper approval are allowed entrance.
4. Drivers must approach the gates slowly to allow the RFID on the vehicle to trigger the gate barrier arm to open; slowing down promotes greater safety as vehicles enter the Community. In this regard the barrier arms act as a traffic calming device.
5. Gate Ambassadors have the ability to override the system and raise the barrier arms when necessary. Emergency vehicles are also equipped with technology to raise the arms for immediate entry.

The LPR's and PlateSmart technology capture every vehicle entering and leaving the Community. This information is invaluable for enforcement of the rules and regulations of the Community, specifically in the area of illegal occupancy and unauthorized guests. When complaints are made by residents, this technology is instrumental in conducting a thorough follow-up investigation. Moving forward, the Security Officers will be able to use this same technology to research vehicles in the field and take necessary enforcement action, as appropriate.

The LPR also connects any visiting vehicle to a Manor as it will capture the vehicle license plate with each new visitor that is entered into the DwellingLIVE system. This feature will provide a significant benefit to enforcing ongoing parking issues. In the past, when a non-resident vehicle is found within the Village and is in violation of a parking rule, only a courtesy notice could be issued since there was no Manor to connect it to.

The PlateSmart technology will capture all vehicles entering and exiting the Village. This technology not only serves as an investigative tool for security and law enforcement, it will also contribute to enforcing parking violations, illegal occupancy and a number of other policies that limit access in to the Community.

FINANCIAL ANALYSIS

A supplemental appropriation in the amount of \$110,000 from the Facilities Fund for Gate 11 Renovations and \$80,000 from the Equipment Fund for Gate Access System Technology is required to fund this project.

Prepared By: Francis Gomez, Operations Manager

Reviewed By: Guy West, Projects Division Manager
Tim Moy, Chief of Security
Ernesto Munoz, Maintenance and Construction Director
Betty Parker, Chief Financial Officer
Siobhan Foster, Chief Operating Officer